

CORRYMOOR MOHAIR

Valid until 30/09/19

Office use: Invoice Number:



By Post CORRYMOOR FARM, STOCKLAND,
HONITON, DEVON EX14 9DY
Go Online CORRYMOOR.COM
Call Now 01404 861 245 (9am-5pm Monday-Friday)
By Email socks@corrymoor.com

CC	
C/T	
C/E	
CH	

CUSTOMER DETAILS

(Mr/Mrs/Miss/Ms)	Initials
Surname	
Address	
County	Postcode
Telephone	Email
Is this your first order?	Customer Code

Please could you tell us where and when you first heard about our socks?

We are registered under the Data Protection Act

DELIVERY ADDRESS (if different)

(Mr/Mrs/Miss/Ms)	Initials
Surname	
Address	
County	Postcode
Telephone	

- Tick here to sign up for our E-Newsletter (including offers/discounts)
email address:
- Tick here if you no longer wish to receive our annual brochure.
- Would you like extra copies of our brochure? How many?

FREE UK STANDARD DELIVERY ON ORDERS OVER £65

ITEM - socks, scarves, throws, cards etc.	SIZE	COLOUR	QUANTITY	PRICE see over	*SOCK CARD PACKAGING	TOTAL
					Yes/No	
					Yes/No	
					Yes/No	
					Yes/No	
					Yes/No	
					Yes/No	
					Yes/No	
					Yes/No	
					Yes/No	
					Yes/No	
					Yes/No	
					Yes/No	
GIFT VOUCHERS £10, £15, £20, £25 (specify amount)					-	

DELIVERY RATES FOR UK (Channel Islands, Isle of Man & Northern Ireland):

Standard UK Delivery £3.95 (Royal Mail 2nd Class 3-5 days)
 Standard UK Delivery for orders over £65 FREE (Royal Mail 2nd Class 3-5 days)
 First Class UK £5.50 (Royal Mail 1st Class up to 3 working days)
 First Class UK 'Signed For' £6.95 (Royal Mail 1st Class up to 3 working days - signature required)
 Next Day (Signature Required) £9.95 (Orders placed before 12 noon Monday-Friday - signature required)

See over for Overseas Postage information.

PAYMENT DETAILS

Cheque payable to CORRYMOOR SOCKS

VISA MASTERCARD MAESTRO AMEX

Card Number

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Valid from / Expires End / Card Issue No.

Cardholder's Signature _____ Security No.

SUBTOTAL	
UK Standard Post Royal Mail 2nd Class 3-5 days	£3.95
ALTERNATIVE DELIVERY OPTIONS <i>Please tick preferred delivery up-grade.</i>	
UK Free Standard Delivery <small>(for orders over £65)</small>	FREE <input type="checkbox"/>
UK First Class	£5.50 <input type="checkbox"/>
UK First Class 'Signed For'	£6.95 <input type="checkbox"/>
Next Day	£9.95 <input type="checkbox"/>
TOTAL PAYABLE	

PRICES from Oct 1st 2017 - Sept 30th 2019

FREE STANDARD UK DELIVERY FOR ORDERS OVER £65.00

Corrymoor SPRINT (including Devon Stripe Sprint)	£10.50	MEADOW Collection	£24.50
Corrymoor KIDSOCKS	£10.50	RELAX Collection	£25.00
Corrymoor SWIFT	£11.50	SPORTSMAN Collection	£33.00
Corrymoor SPORTSMAN	£11.50	WOODLANDER Collection	£37.50
Corrymoor GENTLE-TOP	£11.50	COMPANION Collection	£41.50
Corrymoor EVENTER	£14.00	FINGERLESS MITTENS	£27.50
Corrymoor BEDSOCKS	£14.50	LIGHT LACE SCARF	£49.00
Corrymoor COMPANION	£14.50	LIGHT LACE WRAP	£70.00
Corrymoor ADVENTURER	£15.20	THROWS	standard £135.00 : lava £145.00
Corrymoor DEVON STRIPES	£15.20		
Corrymoor WOODLANDER	£19.50	CORRYMOOR YARN DK 200m/100gm skein	£12.00
Corrymoor EXPLORER	£19.90	GREETINGS CARD (A)	£2.90
Corrymoor HIGHLANDER	£22.00	GREETINGS CARD (B)	£2.90
Corrymoor WOODLANDER PLUS 4	£24.00	POSTCARDS - pack of 4 assorted	£3.00



*Sock Card Packaging/Reduced Packaging Option

If you would like to receive your socks without the sock cardboard packaging, we will donate 10p per pair to **Practical Action**. Please go to their website to see some of their remarkable work which helps to bring about real and sustained changes in developing countries throughout the world. www.practicalaction.org

We do not recommend this if you are a new customer or if the socks are a gift.

SIZE CHART (SHOE SIZES)

	UK	Europe	USA
Kidsocks	9½-12½	27½-31	10-13
Ex-Small	1-4	32-36	2-5
Small	4-7	37-41	6-8
Medium	8-10	41-45	9-11
Large	11-13	45-48	12-14

NOT ALL STYLES ARE AVAILABLE IN ALL SIZES

Keep Up-to-date...

For environmental reasons we only produce one brochure a year. However, we often introduce new product lines and run special online deals and discounts. So, for all current product information and stock availability see our website www.corrymoor.com. If you sign up to our email newsletter we will keep you up-to-date with any offers and other news about Corrymoor.

Frequently Asked Questions

How can I order?

Use the order form overleaf, email us on socks@corrymoor.com, use our website corrymoor.com or call us on 01404 861245, Monday to Friday 9am - 5pm to speak to someone.

How quickly will it be delivered?

We aim to process and despatch goods within 2 days of receipt of your order, although at peak times we ask you to allow a little longer. Orders are subject to availability. Unless you direct us otherwise, your socks will be sent Standard UK Delivery (3-5 days). If your order is urgent, please select a delivery up-grade.

Do you send Overseas?

We send items all over the world. Delivery costs differ from country to country and so the cost will be calculated accordingly. Please visit our website for details, call us on 01404 861245 or email us - socks@corrymoor.com.

Will I be charged customs and import tax?

Please be advised that for countries outside the EU, there may be taxes, fees or other charges that you will be expected to pay. We recommend that you check with your local customs office before placing an order as these charges will vary from country to country. We do not have any control over these charges and they may change from time to time. Your order could be destroyed or returned to us if these local import and custom charges are refused or not paid by you. We will only be able to offer a refund if the goods are returned to us undamaged. We would not be able to refund any original postage costs paid and can only refund for the returned products minus any costs incurred in returning them to us. For full, current terms and conditions, please refer to our website: www.corrymoor.com. Due to "Brexit", these details may change during 2019.

Does the order include VAT?

20% VAT is included in the price where applicable. Customers in all non-EU countries may be exempt from VAT. This ONLY applies if the goods are ordered by a non-EU customer and sent direct from us to an overseas (non-EU) recipient at a non-EU address. This does not apply to sock tokens or to Kidsocks which are VAT zero rated.

What do I do if my parcel does not arrive?

If your order has not reached you within the estimated delivery period, it could be for the following reasons:

- The carrier has experienced a delay
- The delivery company has tried to deliver and has left you a calling card/check with your local Mail depot.
- Your parcel has been left with a neighbour
- Your parcel has been left in a safe place

Very few packages go astray and fail to reach their destination. Undelivered parcels will eventually be returned to us but this can take up to 3 weeks. All packages and parcels are sent at the risk of the person placing the order.

Orders can be up-graded by selecting "Signed For" delivery (which includes tracking).

How do I exchange an item?

If you wish to exchange your socks, please return them unused within 14 days and if you could include £3.95 towards the return postage, this will help to keep costs down. Obviously, if the fault is ours we will replace the socks without hesitation or cost.

How do I return an item for a refund?

You have a right to cancel your order within 14 working days of receiving your purchase. This 14 day period begins the day after you receive the items from us. Please notify us in writing within 14 working days that you wish to cancel your order and that you intend to return the item(s) and we will be happy to offer you a full refund including any delivery charge.

RETURNS LABEL

CORRYMOOR MOHAIR SOCKS

CORRYMOOR FARM

STOCKLAND

HONITON

DEVON EX14 9DY

